JOB VACANCY

Job Title:	Causal Sports Centre Supervisor.
Location	The Trin Sports Centre, Trinity Road, Cleethorpes, DN35 8UN
Responsible To:	Sports Manager
Hours of Work:	Casual, zero-hours contract. Working hours will vary depending on the operational needs of the Sports Centre. Shifts will be offered on an as-required basis, with no guaranteed minimum hours. Flexibility to work evenings, weekends and occasional additional shifts is desirable.
Purpose:	The Sports Centre Supervisor will ensure the smooth running of operations of the Sports Centre during opening times.
Nature & Scope of Responsibility:	An exciting opportunity has arisen to be part of the new state of the art sports facility. You will assist the day to day running of the centre including health & safety, gym inductions and external bookings. The Sports Centre Supervisor will be responsible to the Sports Manager and work alongside the other centre staff to ensure the operations of the building are smooth. The successful candidate will benefit from a free gym membership. **Level 3 personal trainers will have access to our facilities to deliver Personal Training Sessions for free.**
Pay:	£12.71 per hour

We are looking for candidates that can demonstrate the following criteria:

Essential

- Gym Instructor Level 2 Qualification.
- Hold an in date First Aid at Work Certificate.
- Experience of working in a frontline customer service environment.
- Experience of working in a similar environment.
- Able to establish rapport with members/customers.
- Ability to use IT where necessary within your job.
- Capable of working effectively without day-to-day supervision.
- Willingness to work unsociable hours. Hours to cover evenings and weekends.
- A flexible approach working with in a rota system to cover the services' operational hours.
- Required to wear uniform provided.

Desirable

- Health and Safety Qualification.
- CIMPSA Gym Instructor Practitioner.
- Member of CIMSPA.
- Level 3 Personal Trainer Qualification.
- Experience and knowledge of Health & Safety legislation and procedures.
- Experience and knowledge and understanding of safeguarding and best practice.
- Ability to problem solve and use initiative when faced with difficult and sensitive situations.
- Effective communication skills: ability to listen and adapt to customer's needs.
- Ability to organise and prioritise workload and achieve objectives whilst managing competing pressures.

Benefits

- Free gym membership
- Pension
- Enjoyable working environment
- Good Continuous Professional Development CPD opportunities
- Free access to our gym to deliver personal training session **(Level 3 qualified trainers only)**

Key Areas & Responsibilities

- Supervision of any third-party bookings that are on site, to include 3G bookings.
- Supervision of the Community Gym, ensuring all members are using the equipment in an appropriate and safe manner.
- Conduct Gym Inductions with our members.
- Carry out necessary administrative duties required for the role.
- Ensure a high standard of cleanliness and tidiness is maintained throughout your shift, including Community Gym, Boxing Gym and other areas of the Sports Centre.
- To ensure that all health and safety matters are managed, monitored and adopted.
- In the instance of an accident or first aid incident taking the appropriate action required.
- Communicating with customers and the public in a professional manner.
- Be able to work individually demonstrating a good level of initiative.
- Key Holder; responsible for opening and closing the facility.
- Be committed to issues of equal opportunity and diversity and be able to incorporate these into the delivery of sessions ***(Monitoring and Evaluation, CPD records).***
- To undertake any necessary training in accordance with learning frameworks as well as actively seek out further learning where appropriate. ***(Minimum Operating Standards, Training Assessment, CPD records).***
- Perform other duties as required, which are considered relevant to the post and to the objectives of Cleethorpes Community Sports & Education.

How to apply

We welcome applications via email which should be addressed to Paul Weeks, Sports Manager and sent to: paul@thetrin.co.uk

Please include:

- Completed application form.
- A cover letter explaining why you want the job and why you would be a good fit, outlining how you meet the criteria. This should also contain reasons for gaps in employment.

Disability Confident

Cleethorpes Community Sport and Education is a Disability Confident Employer. If you have a disability as outlined in the Equality Act 2010, and your application meets the minimum criteria, we will offer you a guaranteed interview. Please ensure that you would like to be considered under the Disability Confident Guaranteed Interview Scheme within your cover letter.

Closing Date

Closing date: Sunday 29th November 2026 (Midnight)

Interview date: Monday 7th December 2026

Start date: January 2027